

Operational and Sustainability Highlights

	FY2019	FY2020	FY2021	FY2022	FY2023
Malaysia					
No. of hospitals at end of year	15	16	16	16	16
No. of licensed beds ¹ at end of year	2,537	2,908	2,961	3,000	2,951
No. of operational beds ¹ at end of year	2,372	2,696	2,676	2,731	2,822
Inpatient admissions ²	218,051	158,944	151,944	205,459	241,123
Average length of stay ³ (days)	2.7	2.9	3.1	3.0	3.0
Occupancy rate ⁴	70%	49%	48%	63%	72%
Average revenue per inpatient admission (in RM)	7,054	8,428	10,346	9,587	9,925
Singapore					
No. of hospitals at end of year	4	4	4	4	4
No. of licensed beds ¹ at end of year	998	998	1,039	1,017	1,017
No. of operational beds ¹ at end of year	960	991	989	907	793
Inpatient admissions ²	78,541	64,071	64,227	61,951	61,197
Average length of stay ³ (days)	2.9	3.1	3.0	3.1	3.0
Occupancy rate ⁴	65%	55%	54%	56%	61%
Average revenue per inpatient admission (in RM ⁵)	37,543	39,484	41,854	52,769	59,529
India					
No. of hospitals at end of year	29	31	31	31	29
No. of licensed beds ¹ at end of year	5,887	6,154	6,011	5,952	5,888
No. of operational beds ¹ at end of year	4,770	5,004	4,756	4,880	4,991
Inpatient admissions ²	363,126	270,581	320,543	298,437	299,506
Average length of stay ³ (days)	3.3	3.7	3.8	4.0	4.2
Occupancy rate ⁴	69%	54%	66%	69%	70%
Average revenue per inpatient admission (in RM ⁵)	6,190	7,004	8,064	9,300	10,596
Türkiye and Europe					
No. of hospitals at end of year	21	21	22	24	24
No. of licensed and operational beds ⁶ at end of year	4,157	4,189	4,202	4,780	5,196
No. of overnight beds ⁶ at end of year	2,863	2,893	2,997	3,211	3,450
Inpatient admissions ²	221,493	186,662	219,582	234,831	249,829
Average length of stay ³ (days)	3.5	3.8	3.8	3.5	3.4
Occupancy rate ⁴	75%	67%	77%	74%	70%
Average revenue per inpatient admission (in RM ⁵)	1,947	6,424	6,180	7,736	10,703

Notes

The above information comprise operational data relating to hospitals owned by subsidiaries in the Group's home markets only.

It does not include data relating to hospitals owned by joint ventures and associates of the Group, and does not include hospitals that are managed for third parties.

Hospitals in Türkiye and Europe do not compile certain operational data, including number of operational beds, the average length of stay and occupancy rate, on the same basis as the rest of the regions and therefore, these numbers may not be comparable.

For changes in classification/definitions for the current financial year, only the comparative figures for the previous year are restated to conform with the current classification/definitions.

- Licensed beds are approved number of beds by the Ministry of Health that the hospital regularly maintains and staffs.
Operational beds is an internal measure which includes licensed beds utilised for patients.
- Represents the total number of overnight inpatients admitted.
- Represents the average number of days an overnight inpatient stays.
- Represents the percentage of hospital operational/overnight beds occupied by inpatients.
Occupancy rate may be lower due to new hospitals that are in the ramp up stage.
- Prior years' average revenue per inpatient admission had been translated using the exchange rates as at 31 December 2023, so as to be comparable across periods.

- Under Turkish Law, "licensed beds" refer to the approved number of beds used for observation and treatment of at least 24 hours, including intensive care, premature and infant unit beds, beds in the burn care units and as indicated in the hospital operation licenses. In addition to licensed beds, "operational beds" include beds used for treatments of less than 24 hours such as chemotherapy, radiotherapy and sedation or other beds such as incubators, labour beds, beds for examination, minor treatments and relaxation, from which Acibadem derives revenue and does not require licensing.
"Overnight beds" comprise beds used for observation and treatment of at least 24 hours.