

Operational and Sustainability Highlights

	FY2015	FY2016	FY2017	FY2018	FY2019
Malaysia					
No. of hospitals at end of year	14	14	14	15	15
No. of licensed beds ¹ at end of year	2,235	2,385	2,399	2,503	2,537
No. of operational beds ¹ at end of year	2,065	2,143	2,182	2,327	2,372
Inpatient admissions ²	183,265	192,113	197,563	203,419	218,051
Average length of stay ³ (days)	2.8	2.7	2.7	2.7	2.7
Occupancy rate ⁴	68%	69%	67%	67%	70%
Average revenue per inpatient admission (in RM)	5,491	5,915	6,237	6,615	7,054
Singapore					
No. of hospitals at end of year	4	4	4	4	4
No. of licensed beds ¹ at end of year	908	914	942	967	998
No. of operational beds ¹ at end of year	880	892	928	942	960
Inpatient admissions ²	67,917	74,119	76,459	76,917	78,541
Average length of stay ³ (days)	3.0	2.9	2.8	2.8	2.9
Occupancy rate ⁴	63%	65%	64%	63%	65%
Average revenue per inpatient admission (in SGD)	8,904	8,866	9,527	10,266	10,730
Average revenue per inpatient admission (in RM, SGD1=RM3.0553)	27,204	27,089	29,109	31,365	32,782
India⁵					
No. of hospitals at end of year	8	8	9	33	29
No. of licensed beds ¹ at end of year	1,552	1,546	1,664	5,954	5,887
No. of operational beds ¹ at end of year	1,260	1,192	1,192	4,845	4,770
Inpatient admissions ²	59,884	62,126	72,005	88,793	363,126
Average length of stay ³ (days)	4.0	3.9	3.9	3.7	3.3
Occupancy rate ⁴	52%	56%	63%	59%	69%
Average revenue per inpatient admission (in INR)	109,270	119,140	122,003	127,112	110,014
Average revenue per inpatient admission (in RM, INR1=RM0.05796)	6,333	6,905	7,071	7,367	6,376
Turkey and Central and Eastern Europe					
No. of hospitals at end of year	18 ⁷	20	21	21	21
No. of licensed and operational beds ⁶ at end of year	2,772	3,446	3,818	4,099	4,157
No. of overnight beds ⁶ at end of year	1,903	2,556	2,729	2,781	2,863
Inpatient admissions ²	130,429	171,583	213,590	229,433	221,493
Average length of stay ³ (days)	3.6	3.3	3.4	3.4	3.5
Occupancy rate ⁴	72%	70%	74%	78%	75%
Average revenue per inpatient admission (in TL)	7,290	7,104	7,956	9,896	11,662
Average revenue per inpatient admission (in RM, TL1=RM0.69047)	5,033	4,905	5,493	6,833	8,052

Notes

The above information comprises operational data relating to hospitals owned by subsidiaries of the Group only. It does not include data relating to hospitals owned by joint ventures and associates of the Group and does not include hospitals that are managed for third parties.

Hospitals in Turkey do not compile certain operational data, including the number of operational beds, the average length of stay and occupancy rates on the same basis as the rest of the regions and therefore, these numbers may not be comparable.

For changes in classification/definitions for the respective financial year under review, only the comparative figures for the previous year were restated to conform with the current classification/definitions.

- Licensed beds are the approved number of beds by the Ministry of Health that the hospital regularly maintains and staffs.
Operational beds is an internal measure for which we include licensed beds utilised for our patients.
- Represents the total number of overnight inpatients admitted to our hospitals.
- Represents the average number of days an overnight inpatient stays at our hospitals.
- Represents the percentage of hospital operational/overnight beds occupied by inpatients.
Occupancy rate may be lower due to new hospitals that are in the ramp up stage.
- The Group acquired Continental and Global Hospitals during FY2015. Information disclosed is for full year FY2015.
The Group acquired Fortis Group in November 2018. Information disclosed for FY2018 includes operational data of Fortis post acquisition
- Under Turkish Law, "licensed beds" refers to the approved number of beds used for observation and treatment of at least 24 hours, including intensive care, premature and infant unit beds, beds in the burn care units and as indicated in the hospital operation licenses.
In addition to licensed beds, "operational beds" include beds used for treatments of less than 24 hours, such as for chemotherapy, radiotherapy and sedation or other beds such as incubators, labour beds and beds for examination, small treatments and relaxation, from which Acibadem derives revenue and does not require licensing.
"Overnight beds" comprise beds used for observation and treatment of at least 24 hours.
- Number of hospitals includes Aile Hospital Goztepe, whose operations were suspended in late April 2012 for building works.
- SGD: Refers to Singapore Dollars; TL: Refers to Turkish Lira; INR: Refers to Indian Rupees