

Operational Highlights

	FY2017	FY2018	FY2019	FY2020	FY2021
Malaysia					
No. of hospitals at end of year	14	15	15	16	16
No. of licensed beds ¹ at end of year	2,399	2,503	2,537	2,908	2,961
No. of operational beds ¹ at end of year	2,182	2,327	2,372	2,696	2,676
Inpatient admissions ²	197,563	203,419	218,051	158,944	151,944
Average length of stay ³ (days)	2.7	2.7	2.7	2.9	3.1
Occupancy rate ⁴	67%	67%	70%	49%	48%
Average revenue per inpatient admission (in RM)	6,237	6,615	7,054	8,428	10,346
Singapore					
No. of hospitals at end of year	4	4	4	4	4
No. of licensed beds ¹ at end of year	942	967	998	998	1,039
No. of operational beds ¹ at end of year	928	942	960	991	989
Inpatient admissions ²	76,459	76,917	78,541	64,071	64,227
Average length of stay ³ (days)	2.8	2.8	2.9	3.1	3.0
Occupancy rate ⁴	64%	63%	65%	55%	54%
Average revenue per inpatient admission (in RM ⁵)	29,360	31,636	33,065	34,775	36,878
India					
No. of hospitals at end of year	9	33	29	31	31
No. of licensed beds ¹ at end of year	1,664	5,954	5,887	6,154	6,011
No. of operational beds ¹ at end of year	1,192	4,845	4,770	5,004	4,756
Inpatient admissions ²	72,005	88,793	363,126	270,581	320,543
Average length of stay ³ (days)	3.9	3.7	3.3	3.7	3.8
Occupancy rate ⁴	63%	59%	69%	54%	66%
Average revenue per inpatient admission (in RM ⁵)	6,907	7,196	6,228	7,048	8,114
Turkey and Europe					
No. of hospitals at end of year	21	21	21	21	22
No. of licensed and operational beds ⁶ at end of year	3,818	4,099	4,157	4,189	4,202
No. of overnight beds ⁶ at end of year	2,729	2,781	2,863	2,893	2,997
Inpatient admissions ²	213,590	229,433	221,493	186,662	219,582
Average length of stay ³ (days)	3.4	3.4	3.5	3.8	3.8
Occupancy rate ⁴	74%	78%	75%	67%	77%
Average revenue per inpatient admission (in RM ⁵)	2,484	3,089	5,229	6,781	8,020

Notes

The above information comprise operational data relating to hospitals owned by subsidiaries in the Group's home markets only. It does not include data relating to hospitals owned by joint ventures and associates of the Group, and does not include hospitals that are managed for third parties.

Hospitals in Turkey and Europe do not compile certain operational data, including number of operational beds, the average length of stay and occupancy rate, on the same basis as the rest of the regions and therefore, these numbers may not be comparable.

For changes in classification/definitions for the current financial year, only the comparative figures for the previous year are restated to conform with the current classification/definitions.

- Licensed beds are approved number of beds by the Ministry of Health that the hospital regularly maintains and staffs.
Operational beds is an internal measure which includes licensed beds utilised for patients.
- Represents the total number of overnight inpatients admitted.
- Represents the average number of days an overnight inpatient stays.
- Represents the percentage of hospital operational/overnight beds occupied by inpatients.
Occupancy rate may be lower due to new hospitals that are in the ramp up stage.
- Prior years' average revenue per inpatient admission had been translated using the exchange rate as at 31 December 2021 so as to be comparable across periods.
- Under Turkish Law, "licensed beds" refer to the approved number of beds used for observation and treatment of at least 24 hours, including intensive care, premature and infant unit beds, beds in the burn care units and as indicated in the hospital operation licenses. In addition to licensed beds, "operational beds" include beds used for treatments of less than 24 hours such as chemotherapy, radiotherapy and sedation or other beds such as incubators, labour beds, beds for examination, small treatments and relaxation, from which Acibadem derives revenue and does not require licensing.
"Overnight beds" comprise beds used for observation and treatment of at least 24 hours."